

## Frequently Asked Questions

A. Citizen/Employees can raise request through following ANVP portal:

[www.atalnagar.com](http://www.atalnagar.com)

B. Citizen can avail below services through portal:

1. Planning Section
  - Alteration Modification in Building Plan
  - Certificate Issuance
  - Change Stakeholder
  - Layout NOC Or Building Plan Approval
  - Other Planning NOC
2. Rehabilitation Section
  - Citizen Annuity Request
  - Trainee Registration
3. Administrative Section
  - Application For Grievance
  - Online RTI
4. Land Section
  - Application for Land Mutual Transfer
  - NOC Issuing
5. Estate & Project Section
  - Lease Followed By License
  - Payment Settlement
  - Property No Dues Certificate
  - Record Development Status
  - Surrender / Swapping / Free Hold Of Plot
  - Transfer Of Lease Or License
6. Public Health & Engineering Section
  - Reconnection Of Water Supply
  - Water And Sewerage Connection
  - Water Meter Testing
7. Environment Section
  - Environment NOC

C. Employees User Credentials has been shared to all the users.

D. On receiving external letters, it should be scanned and uploaded in the application through [www.atalnagar.com](http://www.atalnagar.com) and can be forwarded/edit. User has to click on Inward link under General Service. Required training has been provided, if required more session can be conducted.



**ATAL NAGAR**  
INDIA'S FIRST GREENFIELD SMART CITY  
Planned and executed in 21st century




**Login To ANVP**

Email/ User Name

Password

User Type

Captcha  Request OTP

I'm not a robot 

[New Registration](#) [Forgot Password ?](#)

**LOGIN**

Build Version:1.0.0.3 🔔 11 Anil yadav

English

Home Dashboard

ERP

**eGovernance**

**General Service**

- Payment Collection
- Pending Property Bill
- Process Legal Invoice
- Collect Lease Payments
- Generate Bill
- Manage Water Reading
- Manage Advocate
- Outward/Inward
- Inward
- Daak Management

**Administrative Section**

**Public Health and Engineering**

**Administrative Section**

My Inbox: 23 | Other: 1448

**Public Health and Engineering**

My Inbox: 13 | Other: 392

**File Movement**

File No.	Subject	Action
INWD201800080		
INWD201800085		
INWD201800099		
INWD201800101		
INWD201800102		

**ERP Alerts**

**Alerts**

From : Citizen  
Subject: WATER AND SEWERAGE CONNECTION  
Ref App No. : 201903104676530679  
Message : Fresh Application Received on 26/03/2019  
Date Of Receiving. : 26/03/2019

subject:  
Ref App No. : 201903104676530679  
Message : Application Arrived  
Date Of Receiving. : 26/03/2019

From : R. P. Shrivastava  
Subject:  
Ref App No. : 201903104676530679  
Message : Application Arrived  
Date Of Receiving. : 26/03/2019

- E. User Manual, other documents and all the other relevant information can be accessed through visiting ANVP Citizen Portal

[www.atalnagar.com](http://www.atalnagar.com)

- F. User can call and seek assistance by calling through ANVP Helpdesk land line

0771-2211501